MY WEDDING

SIGNATURE DESTINATION EXPERIENCES

GENERAL TERMS AND CONDITIONS MY WEDDING B.V.

Version 1.1 – April 2026

MY WEDDING B.V.
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INTRODUCTORY NOTE

My Wedding B.V. organizes curated destination weddings and related events in the Netherlands and across Europe. We strive for transparency, clear communication, and careful execution.
These General Terms and Conditions set out what Clients may expect from us – and what we expect from them – to ensure every cooperation is professional, balanced, and clearly defined.

ARTICLE 1 – DEFINITIONS

1.1 My Wedding: My Wedding B.V., a private limited company incorporated under Dutch law, having its registered office in Amsterdam.
1.2 Client: any natural or legal person purchasing a service or package from My Wedding.
1.3 Agreement: the written Booking Agreement between My Wedding and the Client, including all accepted quotations and these General Terms and Conditions.
1.4 Quotation: any written proposal, cost overview, or pricing document issued by My Wedding and accepted by the Client in Writing.
1.5 Package: a curated wedding or event arrangement composed by My Wedding containing fixed elements and pricing logic.
1.6 Vendor / Partner: a professional third-party supplier engaged in connection with the services.
1.7 Event / Wedding Day: the day on which the agreed services are carried out.
1.8 In Writing / Written: communication by letter, e-mail, or other reproducible electronic means evidencing receipt.

ARTICLE 2 – APPLICABILITY

2.1 These Terms apply to all quotations, proposals, Agreements, and services provided by My Wedding B.V.
2.2 Deviations are valid only if expressly confirmed in Writing by My Wedding.
2.3 Any general terms and conditions of the Client are expressly excluded.
2.4 If any provision proves invalid or unenforceable, the remaining provisions shall remain in full force and effect.

ARTICLE 3 – FORMATION OF THE AGREEMENT

3.1 An Agreement is concluded once the Client has accepted a written Booking Agreement or Quotation issued by My Wedding and My Wedding has confirmed such acceptance in Writing.
3.2 All quotations and offers are without obligation until accepted in Writing by the Client.
3.3 My Wedding reserves the right to refuse a request on reasonable grounds, including limited availability or incompatibility with existing commitments.

ARTICLE 4 – SERVICES OF MY WEDDING

4.1 My Wedding shall coordinate and perform the agreed Package with due care and professional skill.
4.2 Vendors are selected for quality and reliability; My Wedding works exclusively with professional partners meeting its quality standards.
4.3 My Wedding acts as the central contact point for the Client throughout preparation and execution.
4.4 Minor adjustments in planning, styling, timing, or execution are permitted where they preserve or enhance the quality of the experience.
4.5 Services outside the agreed Package scope shall only be performed uponagreement between the parties. My Wedding reserves the right to issue an amended Quotation reflecting such additional scope and pricing. Where no fixed price is agreed in advance, additional advice, planning, and coordination services may be charged at a rate of €125 per hour (including VAT), subject to prior notice.

ARTICLE 5 – RESPONSIBILITIES OF THE CLIENT

5.1 The Client shall provide My Wedding promptly with all information necessary for proper performance (names, guest numbers, dietary requirements, permits, etc.).
5.2 The Client is responsible for the accuracy of information supplied and for decisions taken on the basis of advice given by My Wedding.
5.3 The Client is strongly advised – but not obliged – to take out adequate wedding-day or event insurance, including cancellation and liability coverage. For destinationweddings, travel insurance is likewise recommended.

ARTICLE 6 – APPLICATION OF THE EUROPEAN PACKAGE TRAVEL DIRECTIVE

6.1 The European Package Travel Directive (EU Directive 2015/2302) applies only to consumers residing within the European Union.
6.2 Within the EU, a “package travel” exists only where all statutory criteria are cumulatively met.
6.3 If the statutory criteria are not fulfilled – for example, where the event is a single-day wedding without overnight stay or transport – the Directive does not apply, and only these Terms govern the Agreement.
6.4 If an arrangement meets the statutory criteria, My Wedding shall inform the Client in Writing prior to conclusion of the Agreement.
6.5 My Wedding B.V. is not currently a member of any guarantee scheme such as ANVR, VZR Garant, or the Dutch Calamity Fund. Should participation become applicable, My Wedding will notify Clients accordingly.

ARTICLE 7 – PRICES AND PAYMENT

7.1 All prices are quoted in euros and inclusive of VAT, unless stated otherwise.
7.2 Upon acceptance of a Quotation, the Client receives written confirmation specifying the applicable payment schedule.
7.3 The total price payable by the Client shall be the amount stated in the most recent Quotation accepted in Writing by the Client. Any subsequent amendments, upgrades, add-ons, or modifications accepted by the Client shall form part of the Agreement.
7.4 The Client shall pay the total package price upon signing the Booking Agreement or no later than three (3) months prior to the Event date, unless otherwise agreed in Writing.
7.5 A Vendor Access Deposit of €500 (incl. VAT) (+ €250 per additional region) may apply where the Client has requested a personalized shortlist or pre-contract curation. Such deposit is non-refundable and credited against the final invoice upon booking.
7.6 Failure to make timely payment entitles My Wedding to suspend its services or cancel the Agreement without liability.
7.7. The Client's obligation to pay arises upon conclusion of the Agreement and exists independently of the actual use of the services or any subsequent decision to cancel, postpone, or modify the Event. Failure to make timely payment does not affect the applicability of the cancellation terms or other financial obligations under the Agreement.
7.8 If the Client fails to make payment within the agreed timeframe, My Wedding B.V. shall be entitled to:
- claim all outstanding amounts;
- charge statutory interest;
- charge reasonable collection costs;
- engage third-party collection services.

All resulting costs shall be borne by the Client.
7.9 In the event of continued non-payment, My Wedding B.V. reserves the right to terminate the Agreement, without prejudice to its right to claim full payment and any applicable damages.

ARTICLE 8 – CHANGES AND AVAILABILITY

8.1 My Wedding aims to execute all Packages as described. If a venue or vendor becomes unavailable, My Wedding shall provide a comparable alternative in style, quality, and price.
8.2 Minor adjustments in planning or execution are permitted where they do not materially affect the nature of the agreed services.
8.3 If a comparable alternative results in a price difference due to market conditions or availability, such difference shall be borne by the Client, provided that My Wedding shall use reasonable efforts to limit any additional costs.

ARTICLE 9 – CANCELLATION BY THE CLIENT

9.1 Cancellations must be communicated in Writing.
9.2 Upon signing the Agreement, 50% of the total package price is non-refundable.
9.3 If the Client cancels:
• Between 3 and 6 months before the Event date: 75% is non-refundable.
• Within 3 months before the Event date: 100% is non-refundable.
9.4 In case of postponement due to governmental restrictions, pandemics, or other compelling reasons, additional planning hours for the rescheduled event may be charged.
9.5 The Vendor Access Deposit (if applicable) is non-refundable.

ARTICLE 10 – CANCELLATION OR MODIFICATION BY MY WEDDING

10.1 My Wedding may modify or cancel performance in cases of force majeure (natural disaster, strike, pandemic, venue closure, etc.).
10.2 In consultation with the Client, an appropriate alternative date or solution will be offered. If impossible, payments received will be refunded less costs already incurred.

ARTICLE 11 – LIABILITY

11.1 My Wedding performs its services with care and engages professional vendors.
11.2 If a shortcoming is attributable to a vendor, My Wedding shall make reasonable efforts to obtain an adequate solution or compensation on the Client's behalf.
11.3 The liability of My Wedding B.V. is limited to the amount paid by My Wedding to the relevant vendor for the service concerned and shall in no event exceed the total amount paid by the Client under the Agreement.
11.4 My Wedding shall not be liable for indirect or consequential loss, loss of profit, or loss of enjoyment.
11.5 Any claim must be submitted within three (3) months after the Event date; thereafter the Client's right to claim lapses.

ARTICLE 12 – INTELLECTUAL PROPERTY AND CONFIDENTIALITY

12.1 All concepts, designs, texts, pricing structures, and documents produced by My Wedding remain its exclusive property.
12.2 The Client may not reproduce, distribute, or commercially use such materials without prior written consent.
12.3 All shortlist information and vendor identities shared prior to booking remain the intellectual property of My Wedding; non-circumvention applies.
12.4 Both parties shall keep confidential all information designated as confidential or which by its nature should reasonably be regarded as confidential.

ARTICLE 13 – PERSONAL DATA AND PRIVACY

13.1 My Wedding processes personal data in accordance with applicable data protection laws, including the General Data Protection Regulation (GDPR).
13.2 Personal data may be shared with planners, venues, vendors, and service providers where necessary for performance of the Agreement.
13.3 Event-related photographs and video material may be processed and used in accordance with the Privacy Policy.
13.4 The Privacy Policy of My Wedding B.V. forms an integral part of these Terms and is available at: https://www.myweddingdestinations.com/privacy

ARTICLE 14 – APPLICABLE LAW AND DISPUTES

14.1 All Agreements between My Wedding B.V. and the Client are governed exclusively by the laws of the Netherlands.
14.2 Any disputes shall be submitted to the competent court of Amsterdam, the Netherlands, unless mandatory law prescribes otherwise.

ARTICLE 15 – FINAL PROVISION

By signing a Booking Agreement or accepting a Quotation in Writing, the Client declares to have read, understood, and accepted these General Terms and Conditions in full.